



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
United States Patent and Trademark Office
Address: COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, Virginia 22313-1450
www.uspto.gov

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/842,313	04/24/2001	Kevin D. Weller	VISAP064/P-11700	5667
75458	7590	04/06/2009	EXAMINER	
Beyer Law Group LLP/Visa P.O. BOX 1687 Cupertino, CA 95015-1687			WORJLOH, JALATEE	
		ART UNIT	PAPER NUMBER	
		3685		
		MAIL DATE		DELIVERY MODE
		04/06/2009		PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Interview Summary	Application No.	Applicant(s)	
	09/842,313	WELLER ET AL.	
	Examiner	Art Unit	
	Jalatee Worjloh	3685	

All participants (applicant, applicant's representative, PTO personnel):

(1) Jalatee Worjloh. (3) ____.

(2) Jonathan Scott. (4) ____.

Date of Interview: 26 March 2009.

Type: a) Telephonic b) Video Conference
c) Personal [copy given to: 1) applicant 2) applicant's representative]

Exhibit shown or demonstration conducted: d) Yes e) No.

If Yes, brief description: ____.

Claim(s) discussed: independent claims.

Identification of prior art discussed: Cook.

Agreement with respect to the claims f) was reached. g) was not reached. h) N/A.

Substance of Interview including description of the general nature of what was agreed to if an agreement was reached, or any other comments: Applicants' representative discussed the differences between the prior art and the present invention. That is, Applicants' representative indicated that Cook fails to teach the feature of routing the request and response via said Internet browser of said computer of said customer. Upon receiving an official response, further consideration and/or search would be granted.

(A fuller description, if necessary, and a copy of the amendments which the examiner agreed would render the claims allowable, if available, must be attached. Also, where no copy of the amendments that would render the claims allowable is available, a summary thereof must be attached.)

THE FORMAL WRITTEN REPLY TO THE LAST OFFICE ACTION MUST INCLUDE THE SUBSTANCE OF THE INTERVIEW. (See MPEP Section 713.04). If a reply to the last Office action has already been filed, APPLICANT IS GIVEN A NON-EXTENDABLE PERIOD OF THE LONGER OF ONE MONTH OR THIRTY DAYS FROM THIS INTERVIEW DATE, OR THE MAILING DATE OF THIS INTERVIEW SUMMARY FORM, WHICHEVER IS LATER, TO FILE A STATEMENT OF THE SUBSTANCE OF THE INTERVIEW. See Summary of Record of Interview requirements on reverse side or on attached sheet.

/Jalatee Worjloh/ Primary Examiner, Art Unit 3685	
--	--